Product Management Notification

REPORT DATE	SUBJECT	PREPARED BY
08/08/2023	Issues of H-series R2.5	Thomas Rauschmaier

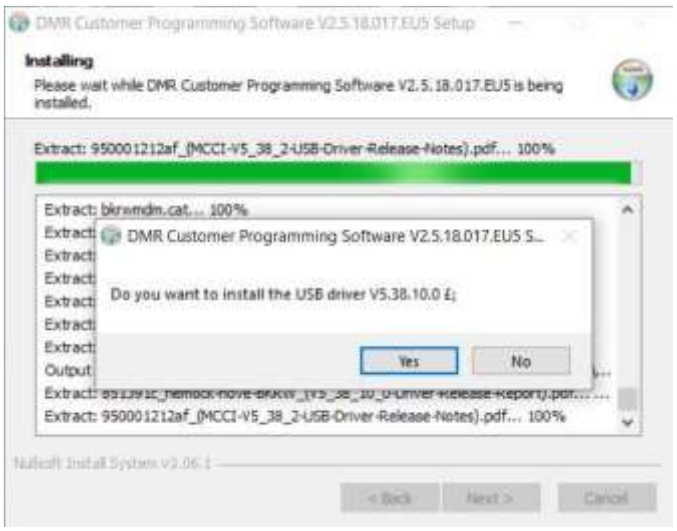
Content: Software Release **Issue Number:** PN-20230808-A

Product Line: DMR Terminals

Our engineering team has identified two important issues to be aware of when using the R2.5 H-Series Subscriber Upgrade Pack.

1. The upgrade software V2.5.08.013 includes a wrong USB driver:

If the upgrade is carried out the CPS will not talk to the radio at all (no USB Connection). Therefore select “No” when the software prompts for installing the USB driver:



Use the original USB driver (v.5.30.42.) and all should work.

2. The upgrade is not automatically completed at all radio models

When the upgrade kit is running in auto mode, the L2 upgrade is completed but the L3 upgrade does not start automatically. The L3 upgrade doesn’t start until the battery has been removed from the radio and reconnected.
Once that has been done, the radio indicates that it is in upgrade mode.

<u>The following radio models are affected and need to upgrade L3 manually:</u>

- all HP5 radios
- HP6: version D and later
- HP7 UHF: version G and later
- HP7 VHF: version F and later